

Family Capacity Building and Support Worker

Reports to:

Clinical Supervisor

Summary:

Support families/caregivers to better understand their child's mental health challenge/s and behavior and work to enhance their capacity to better manage and change maladaptive behavior using individual and group approaches and counseling and psychotherapeutic techniques

Competencies:

- Adaptability - adapts and responds to changing conditions, priorities, technologies and requirements including intense and stressful situations
- Client focused - provides superior service to clients including youth and their caregivers
- Communication - expresses and transmits information verbally and in writing with consistency and clarity dealing pleasantly and effectively with a wide range of people of different ages, ethnicities and cultures in potentially emotionally charged situations
- Cultural Sensitivity - promotes an inclusive environment
- Problem Solving - able to analyze situations, identify key issues, develop and implement practical solutions in complex situations and mitigate safety concerns using the available tools and information to support decisions and solutions
- Professionalism - demonstrates professional standards of conduct
- Results Orientated - able to focus on desired outcomes and the means by which they are achieved
- Teamwork - works cooperatively and effectively with others and participates actively in group activities fostering a team environment
- Flexibility; able to respond appropriately to changing working conditions and scheduling

Job Duties:

- Engage with and participate in the multi-disciplinary team process in a collaborative, supportive and professional manner including the prioritizing of clients in terms of addressing problems/concerns
- Engage clients in the process of developing and reviewing their plan of service incorporating the multidisciplinary team's recommendations
- Safety plan and complete high risk forms as needed
- Collaborate with agency's consulting psychiatrist and psychologist as needed and incorporate their recommendations into client's service plans
- Implement a variety of counseling and psychotherapeutic interventions in a variety of program formats consistent with the scope of practice of a Registered Social Service Worker as defined by the OCSWSSW

- Report any known or suspected abuse to the proper authorities as required by the Child and Family Services Act
- De-escalate and contain crisis situations
- Respect and protect the rights of clients, including privacy, dignity, independence, autonomy and self-determination and to choose and practice individual values, beliefs, religion, and cultural practices
- Assist family in accessing community resources
- Follow agency policy and procedures related to the time frames for the completion of session notes entering them into the agency's database and complete all agency reports in a timely fashion
- Submit discharged files for auditing and ensure all discharged files are scanned into the computer system

Job Requirements:

- Diploma from a Child and Youth Care, Social Service or Human Services Worker program or a degree in Psychology, Social Work or an equivalent as determined by the agency using the Ontario College of Social Service Worker and Social Worker College Registered Social Service Worker equivalents for a not for profit recognized college
- Membership in a college regulating the provision of psychotherapy
- Related experience and ability to work with children, youth and their families/caregivers
- Clear police check with vulnerable sector screening
- Valid Class G driver's license with a clear driving abstract
- Valid UMAB, CPR and First Aid Certification

Work Conditions:

Work is performed in various program settings such as an office, a residential setting, and vehicle or in the community

Carry an agency credit card, retain and submit receipts

Drive agency vehicle as necessary

Maintain certifications in UMAB, Standard First Aid/CPR and college membership
Intermittent physical activity including walking, standing, sitting, lifting, and supporting clients

Attend and participate in team meetings, in-service trainings and development opportunities

Participate in supervision as well as annual performance reviews

The above job description reflects the major aspects of the job and shall not be construed as a detailed description of all work requirements inherent in the job. All positions may be assigned other job related duties as required from time to time.

*..."The practice of psychotherapy is distinct from ...counseling where the focus is on the provision of information, advice-giving, encouragement and instruction..." HPRAC: *New Directions, 2006, Chapter*